

ADAMH Services

Since 1967, the Paint Valley Alcohol, Drug Addiction and Mental Health Services (ADAMH) Board has been building a system to support local residents with mental health, alcohol or other drug addiction problems. The ADAMH Board purchases services from local providers on behalf of individuals and families with no insurance, or are under insured. Mental health and addiction outpatient treatment services are available on a sliding fee scale to all residents of the five county service district. The sliding fee scale is based on monthly income and family size.

The ADAMH Board is committed to providing quality, professional services within the community. Research has shown that treatment is most effective when provided in one's home community, close to family and friends.

The ADAMH Board is pleased to offer provider choice, outpatient mental health, and substance use disorder treatment services to individuals within its region by contracting with two providers within each county.

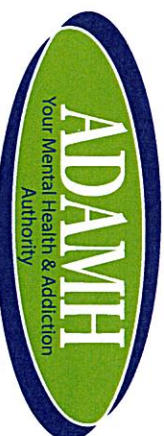
Please check with our provider network listed in this brochure for specialized programs that may fit your need. We are always working to assure the mental health and addiction treatment services are available to all.

Paint Valley ADAMH Board was created in 1967 to ensure the availability of community-based alcohol, drug addiction and mental health services. The ADAMH Board does not directly provide services, but contracts with a network of public and private health care agencies to treat persons in need.



Serving the residents of Fayette, Highland, Pickaway, Pike and Ross Counties for over 50 years.

Please call our office find out about our current benefits, as we are continuously evaluating and adjusting our programming, to best serve the behavioral health needs of our community.



394 Chestnut Street • Chillicothe, Ohio 45601

(740) 773-2283

www.pvadamh.org

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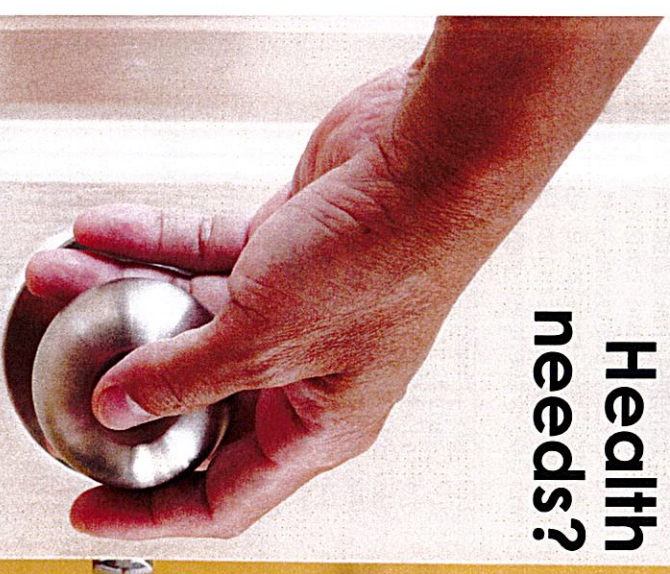
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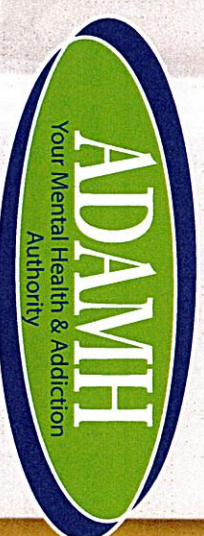
Equal Opportunity Employer

Can't afford your Behavioral Health needs?



We can help . . .

Removing Barriers and Opening Doors



Benefit Plan

ADAMH Benefit

All treatment providers contracted with ADAMH are OMHAS certified, have obtained National CARF accreditation, and contract providers must meet quality standards and offer both mental health and substance use disorder treatment. These services are available by contacting one of the following providers:

- Scioto Point Valley Mental Health Center
740-335-6935 - Fayette County
937-393-9946 - Highland County
740-474-8874 - Pickaway County
740-947-7783 - Pike County
740-775-1260 - Ross County
- The Recovery Council
740-947-7581 - Pike County
740-851-5307 - Ross County
937-393-9720 - Highland County
- Pickaway Area Recovery
740-477-1745
- Fayette Recovery Services
740-335-8228
- Integrated Services for Behavioral Health
740-772-6191

Prevention, advocacy and training are also available at the following agencies:

- Big Brothers/Big Sisters of South Central Ohio
740-773-2447
- NAMI Southern Ohio
740-851-4242

Payment

You may be eligible for an ADAMH Board subsidy that may cover a portion of your cost of treatment for the residents of Fayette, Highland, Pickaway, Pike, or Ross Counties. Your payment will be based upon income, family size, and other health care coverage. Payment

arrangements are worked out at the agency when you begin services. You will be asked to provide verification of income and other health care coverage: i.e. private insurance, Medicare, Medicaid, managed care plans.

Enrollment

When you enroll, you will be asked to sign a billing authorization statement and proof of residency form. These forms allow the provider to bill the ADAMH Board for public funds to help offset the cost of your mental health and/or substance use treatment. Benefits are available for individuals of all income levels with priority given to those most in need. You will be asked about your income, family size, and insurance coverages to determine how much, if any, of your treatment cost can be billed to the ADAMH Board. Public subsidy assistance will be offered to you based on this information. Any co-pay for service that is calculated during this process is your responsibility to pay. This information will be entered into a computerized billing system by the provider.

The provider will also collect specific personal data that will be entered in the computer system in a confidential file labeled with an anonymous identification number. The information gathered by the provider will be submitted to the ADAMH Board to enroll you in the benefit plan.

You may choose not to enroll. However, if you don't enroll, other payment arrangements will need to be made and you may be billed for the services you receive.

Appeals Process

Clients may appeal adverse determinations for claims other than Medicaid eligible claims by submitting in writing a list of claims they wish to appeal and the reason(s) for the appeal.

What if I am not happy with my services?

Our providers try to ensure that you are well served, but sometimes you or your family may feel that your needs and concerns are not being addressed properly. There are several steps that you may take to resolve the issue:

- You can talk it over with your counselor, case manager, or other service provider. Sometimes issues are easily resolved with communication.
- You can talk with your counselor, case manager, or other service provider's supervisor.
- You can talk with the provider's Clients' Rights Officer/Ombudsman. If this issue is still not resolved the Clients' Rights Officer/Ombudsman can assist you in taking appropriate action.
- You can talk with the Paint Valley ADAMH Board's Clients' Rights Officer at 740-773-2283 or 1-800-906-6757. The ADAMH Board has a plan for working with client complaints.

What if I do not agree with the decision about my eligibility?

To determine eligibility and benefit levels, contract providers use a process that is the same for all clients seeking services. You may have questions about how or why a decision was made about your eligibility for ADAMH public subsidy or the amount of the benefits available to pay for your service costs. If you are concerned that an unfavorable decision was made about your eligibility for the benefit plan or the amount of benefits available to pay for your services, you may:

- Contact the contract provider's finance or billing department.
- Call the Paint Valley ADAMH Board's Clients' Rights Officer at 740-773-2283 or 1-800-906-6757.